

MOROSO^M

Quality, Environmental and Safety Policy

Moroso spa pictures, design and proposes everyday life spaces, with a careful attention to its customers' needs and expectations, both in terms of products and service, aiming at satisfying all the people involved in the process, those being its employees, its suppliers and its partners.

The search for new shapes, surfaces, materials, covering or linings, is actually the result of daily trials, which draw from different cultures around the world.

"Doing and doing it well" is the leitmotiv which constantly matches our long year-craftsmanlike know how and our tailoring ability with the industrial process, as design together with contemporary art and fashion make for a perfect point of contact.

In fact, we definitely believe in carrying on improving every aspect of our activity: from quality to the beauty of design, in order to create life-long value, which we can share with all the involved parties, from production to the world of culture.

We have been committing ourselves to pursuing a knowledge-based model company process, since we have always attached great importance to the people, who are passionately involved in building up value: our staff, our suppliers, our partners, our architects and customers.

As a consequence, our Company, in accordance with main regulations such as UNI EN ISO 9001, UNI EN ISO 14001, UNI-INAIL guidelines, FSC and PEFC aims at:

- Analyzing the reference market needs, evaluating possible changes at the same time, in order to define the correct action to take, both stylistically and technologically. This will result in realizing high quality and safe products, which can be manufactured by means of low impact raw materials while matching our customers' needs and expectations.
- Increasing our customers' trust and fidelization, while introducing new CRM policies which also involve our dealers.
- Getting our staff aware (by means of specific training) of all aspects of the company organizational process, in order to help them reach goals safely.
- Constantly following up and improving our Integrated Management System, our Risk Assessment Document, our Environmental Impact Analysis document, in accordance with all relevant rules and regulations and with the Company evolution, to achieve effectiveness.
- NOT being involved in unacceptable activities, such as
 - Illegal timber and by-products supply and commerce
 - Violation of human and basic rights in forest activities
 - Destruction of high conservation values in forest activities
 - Major transformation of forests into other non forest- purpose spaces
 - Introduction of GMO (genetically modified organisms) in forest activities
 - Violation of any fundamental ILO convention whatsoever, against what stated by ILO in the sections about "Work fundamental principles and rights"
- Verifying our products compliance to those rules and regulations which apply to safety at work, by only introducing to the market those products which are manufactured accordingly
- Applying and following all environmental and safety rules and regulations, while favouring any action aimed at matching the latters, moreover at preventing pollution work risks and any work-related pathology

Moroso Spa

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System Certification
according to:
UNI EN ISO 9001
Quality Management
UNI EN ISO 14001
Eco Management

since 1952

MOROSO™

- Creating the basis for flexibility not to affect costs negatively and to allow fair margins, while awaking the parties to economic aspects
- Choosing suppliers and contractors who can share the same objectives, with a close eye on their ability to share the same values in terms of quality, safety, staff health and environment preservation, by privileging those who can demonstrate responsible and sustainable management of forest resources
- Spreading our Company policy and relevant improvements both inside and outside by promoting dialogue with public authorities, our partners, our staff, our customers, our suppliers.
- Making our commitment and activities public and crystal clear, by means of our website

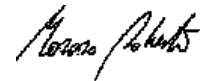
All above mentioned principles can only be fully pursued through the direct participation of all our staff at Moroso; from the employer to any single worker, each and every of them according to their own responsibilities, and sharing them with suppliers and anybody who cooperates with the Company

This Policy shall be a constant reference point, with regard to periodic audits, when assessing reached and future achievements, coherently indeed with the Company purpose of continuous improvement of all its process.

CEO

Chief executive officer

Roberto Moroso



Cavalicco, 16 march 2015